



BAWTRY  
NATURAL  
HEALTH

18 June 2020

Bawtry Natural Health  
David House  
30-32 South Parade  
Bawtry  
DN10 6JH  
01302 719917

Dear Sir/Madame

I had the pleasure of meeting Sam Collett towards the end of 2019 when Sam was given the task of building my business a website, including e-commerce and a bespoke booking system. When I first meet Sam he introduced himself as the lead on the project and took control of the group very quickly, building a great rapport with myself and communicating effectively in a polite and competent manner. I was very impressed with his professionalism and his happy confident demeanour.

Sam kept me up to date throughout the process of building the website, he was very good at helping me understand the new website set up, he showed great patience and understanding. Sam is extremely competent and never failed to impress me. All of Sams communications with me were professional and friendly, he was always efficient and he always went above and beyond expectations.

Our website is very professional, including the logo he kindly designed for us. We are extremely happy to have such a professional online presence that is easy for our customers to navigate and our therapists to use. The website is a massive upgrade from our old one and expertly executed. This is my third website and by far the best. Sam handed the website over to us with some easy to follow manuals that have enabled us to use the website with ease. Sam has promptly answered any questions we have had and helped us whenever we have asked. Due to the recent events, Sam and his group had added obstacles to overcome, they were no longer required to finish their project, it is a great credit to them that they still finished the website despite not being required to.

I have no hesitation in recommending Sam for a placement. Sam will be a valuable asset to any organisation and I have no doubt he will become indispensable very quickly. If you have any further questions please do not hesitate to contact me.

Yours sincerely,

Jolene Faruqi

Bawtry Natural Health